

SW-02519A-06-0015



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4760

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68418

Date: 5/8/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Pat Last: Suddarth

Account Name: Gold Canyon RV Resort

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Apache Junction

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Gold Canyon Sewer Company

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Note: Correct Docket No. is SW-02519A-06-0015.

Received the following letter dated 5-6-08:

May 6, 2008

Arizona Corporate Commission
1200 W. Washington St.
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

MAY - 8 2008

DOCKETED BY

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ACC Docket # SW-42519A-016-0015

To Whom it may concern:

The ACC has had and will continue to have the arduous task of regulating the different utility companies and at the same time representing the best interests of the general public. A difficult task during a difficult economic period. Utility companies attempting to maximize profits in an effort to off set costs and the public trying to make ends meet.

It is difficult for one to pick up the newspaper in the morning and read a utility company has just raised your bill by 72% and the Arizona Corporate Commission approving this large increase. At the same time in another high growth area only a few miles away only a 7% increase for the same service. I refer to Gold Canyon and Queen Creek. One must pause and ask the question, "what is the difference in the two communities that justifies such a wide variance." Both areas have the same demographics but different companies using the same technology, probably experiencing relatively the same costs to operate. Yes, utility companies are no different than any other business, they need to make a profit. However, at what cost?

Cost sometimes is not measured in, dollars but measured in trust and good faith that the ACC will make sure these increases in utility rates are fair across the board not only for the utility companies but also for the general

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public that must absorb these increases in an already troubled financial time. A 72% increase is something that needs to be examined in detail with careful and critical attention.

Hopefully, the Commission will take into consideration some of these points and reconsider a 72% increase in sewer service at this time.

Sincerely,

Pat Suddarth
Resident
Gold Canyon, AZ
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Unable to get a tel# from Directory Assistance. I called Barbara Schacht @ Algonquin, she advised that Mr. Suddarth is not an individually served customer but the manager of Gold Canyon RV Resort @ (480) 982-5800. I checked eDocket and there is a rehearing that is pending on the approved rates. I called the tel# for the RV Park and spoke to Rose. Mr. Suddarth not in. She confirmed that the letter was on behalf of the Gold Canyon RV Resort. I asked that she relate the message to Mr. Suddarth that I had called to acknowledge his letter on the re-hearing for Gold Canyon Sewer and that his letter would be docketed and made a permanent record in this proceeding. I extended thanks for he taking the time to address his opinion. I provided my name and toll free # if he had any questions. E-mailed OPINION to Al Amezcua @ ACC's Phx Office to have this OPINION docketed under Docket No.SW-02519A-06-0015. File Closed.

End of Comments

Date Completed: 5/8/2008

Opinion No. 2008 - 68418

Substantiated/Un-Substantiated not yet determined

Notes: